



# MEMNotes

from MEMPHIS INTERNATIONAL AIRPORT



## American, Delta and United to resume flights to New York City area

Both Delta Airlines and American Airlines flights to LaGuardia Airport (LGA) resume in September. Delta will return to New York City beginning September 13 while American will resume LGA service on September 8.



In more good news for NYC travelers, United will resume flights to Newark Airport (EWR) on October 5, 2021.



## Frontier Airlines adds to nonstop destinations with Miami and Las Vegas service

Frontier Airlines has announced that it will begin nonstop flights between Memphis International Airport (MEM) and Miami International Airport (MIA) starting November 1.

The service will run three times weekly, on Monday, Wednesday, and Friday.



Tickets are now on sale at [www.flyfrontier.com](http://www.flyfrontier.com). Miami is the fourth route for Frontier at MEM, joining Denver, Las Vegas, and Orlando.

Earlier this summer, Frontier Airlines announced that it will begin nonstop flights between Memphis International Airport (MEM) and Las Vegas McCarran International Airport (LAS) starting August 12. The service will run twice weekly, on Thursday and Sunday. The airline will utilize a 186-seat Airbus 320 aircraft for the flight.

Frontier previously offered Memphis-Las Vegas service from August 2017 until January 2019. Las Vegas and Miami will become Frontier's third and fourth Memphis routes, joining Denver and Orlando.

"We are thrilled to see Frontier continue to expand at MEM," said Pace Cooper, Chairman of the Board of Commissioners for the Memphis-Shelby County Airport Authority.

"We're excited to announce new nonstop flights from Memphis International

an affordable and convenient option for local residents to visit one of the top entertainment destinations in the world.”

[Read Full News Release](#)



## Time to Tee Up for the 2021 MSCAA Annual Charity Golf Tournament!

The Memphis-Shelby County Airport Authority is once again preparing for our Annual Charity Golf Tournament. This is the 21st year that we've hosted the golf tournament as a means of supporting Oakhaven Elementary, Middle and High Schools. Over the years, the support from sponsors like you have allowed us to award \$300,000 and more than 200 academic scholarships for qualified graduating seniors.



Our annual golf tournament, like so many events in 2020, was cancelled due to the COVID-19 pandemic. We're very excited to once again host this event. Please join us again at the beautiful Links at Galloway, 3815 Walnut Grove Rd., on Saturday, September 25, 2021.

**Registration begins at 7 a.m. and the start time is 8 a.m.  
Saturday, September 25, 2021 @ The Links at Galloway**

We hope you can join us! As with years past, we expect this event to be filled quickly. Complete the registration form - online or use the pdf form - by August 16 so we can confirm your sponsorship and reserve your team's spot.

**We look forward to seeing you September 25!**

[Download Registration Brochure & Form \(.pdf\)](#)

## MEM offers tips for Labor Day travelers

The Labor Day holiday weekend will be upon us soon, so for those traveling we offer these tips to get you to and from your destination safely and smoothly.

- MEM recommends that travelers arrive at the airport at least 90 minutes before their departure time. The busiest time period for passengers is between 5-7 am.
- Passengers should check with their airlines to monitor schedules.
- Each airline has different policies and fees for baggage.
- Airlines rather than the airport are responsible for all aspects of ticketing, scheduling, gate operations and baggage handling. Check with your airline if you have questions about any of these aspects of air travel.
- With the exception of Vacation Express, all baggage claim operations for arrivals are now taking place in the B baggage lobby. Vacation Express will conduct baggage operations in the A baggage lobby for its weekly flights.
- The A concourse exit lane will be closed.
- The C concourse exit lane will be closed unless the C security checkpoint is open.
- While baggage claim operations will not be conducted in the A and C areas, the areas will be available as backup if needed. The curbs outside A and C baggage will also remain open for passenger pickup.

With the expected increase in vehicle traffic outside the B baggage area, passengers are encouraged to utilize the cell phone waiting lot before picking up passengers. The cell phone lot features a real-time flight information display. To avoid traffic congestion, the baggage level curbside lane will be available for immediate active pickup only. Vehicles will no longer be able to park outside the baggage area and wait on arriving passengers.

## TSA

- Screening continues to be performed primarily at the B Checkpoint. The C Checkpoint will be open only during limited hours during peak periods. Hours of operation at the C Checkpoint will vary daily based on demand. Please follow the directions of TSA and airport personnel.
- As a temporary exemption from its "3-1-1" rule (no liquids in excess of 3.4 oz. in carry-on bags), TSA is allowing one oversized liquid hand sanitizer container, up to 12 ounces per passenger, in carry-on bags.
- In order to expedite security screening time, passengers should check all carry-on baggage before traveling and review the Transportation Security Administration's (TSA's) [list of prohibited items](#).
- Firearms in carry-on bags are prohibited by federal law. Check your bags before you arrive at the airport.

## COVID-19 Measures

- The federal mask mandate is still in effect until September 13. **Federal law requires passengers over the age of 2 (with limited exceptions) to wear a mask when traveling through U.S. airports, including MEM.**
- Passengers without a mask will be denied security screening and access beyond the TSA checkpoint.
- Masks must completely cover the nose and mouth of the wearer.
- The use of face shields alone is not sufficient but can be used in addition to a face mask.
- The face mask requirement applies at all times unless:
  1. It's necessary to temporarily remove it for ID verification.
  2. Eating, drinking, or taking oral medications for brief periods.
  3. The traveler is under two years old.
- Passengers without a mask may be denied entry, boarding, or continued transport. Failure to comply with the mask requirement can result in civil penalties.
- Complimentary masks are available at the ticketing counters and the TSA checkpoint, and additional masks are available for sale at retail shops.

## Retail and Restaurant Hours of Operation

- **Runway 901** - Concourse A  
Hours of Operation:  
12:00pm – 6:00pm (Mon – Sun)

Lenny's - Concourse A  
Hours of Operation:  
5:00am – 12:00pm (M, W, F, Sat, Sun)

5:00am – 4:00pm (Tu, Th)

- **Home Team Sports - Concourse C**  
Hours of Operation:  
6:00am – 7:00pm (Sun - Sat)
- **Interstate BBQ - Concourse C**  
Hours of Operation:  
9:00am – until last departure flight (Sun – Sat)
- **Starbucks - A/B Connector**  
Hours of Operation:  
4:30am - 4:30pm (Sun, M, W, TH, F)  
4:30am - 12:00pm (Sat, Tu)
- **Torn Basil - Concourse A**  
Hours of Operation:  
11:00am – 7:00pm (Sun, M, W, Th, F)
- **Retail Shops Hours of Operation:**  
River City - Landside: 7:00am - 6:00pm  
River City - A23: 4:45am until last flight in A terminal  
River City - A Kiosk: Temporarily closed until staffing is full  
CNBC - C7: 4:45am until last flight in C terminal  
Relay Grab-and-Go - B Check Point: 5:00am - 5:00pm

### Additional Links

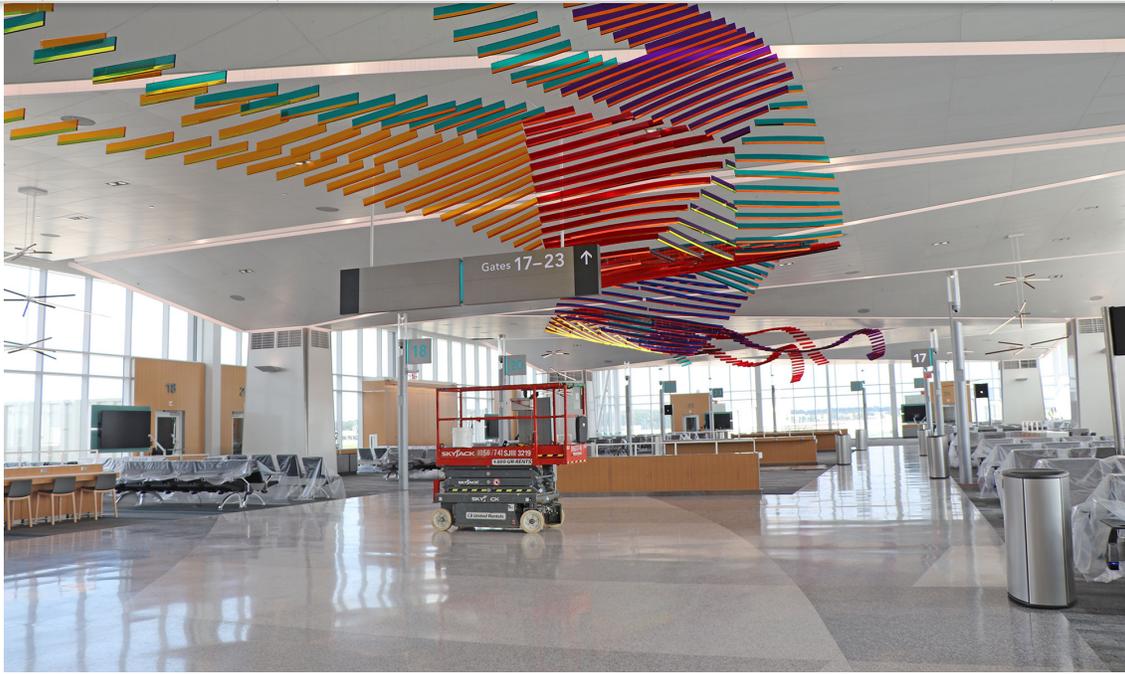
- [Flight Information](#)
  - [Interactive 3D Map](#)
  - [Parking](#)
  - [Ground Transportation](#)
  - [Airline Contact Info](#)
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## Excitement building for the reinvented B Concourse

Work continues to progress on the [modernized B Concourse](#), currently targeted to open this fall. Contractors are currently working on the news and gift and restaurant locations, as well as operations spaces for airlines and other tenants on the apron level. In addition, [art installation](#) has begun for the hanging sculpture, glass installation near restrooms, and the mural near the concourse entrance.

The latest photo gallery is available on the [Modernization Images](#) page at [flymemphis.com](http://flymemphis.com).







[View modernization photo gallery](#)



**Transportation  
Security  
Administration**

## **TSA extends face mask requirement at airports and throughout the transportation network**

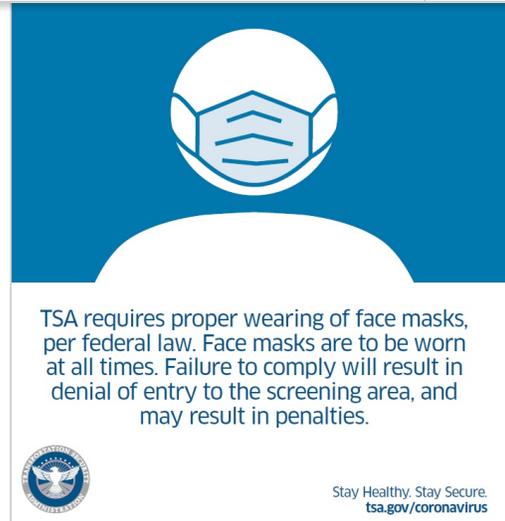
The Transportation Security Administration (TSA) is extending the face mask requirement for individuals across all transportation networks throughout the United States, including at airports, onboard commercial aircraft, on over-the-road buses, and on commuter bus and rail systems through September 13.

TSA's initial face mask requirement went into effect on February 1 with an expiration date of May 11.

"The federal mask requirement throughout the transportation system seeks to minimize the spread of COVID-19 on public transportation," said Darby LaJoye, the Senior Official Performing the Duties of the TSA Administrator. "Right now, about half of all adults have at least one vaccination shot and masks remain an

with the Centers for Disease Control and Prevention (CDC) to evaluate the need for these directives and recognize the significant level of compliance thus far.”

The CDC recently announced that fully vaccinated travelers with an FDA-authorized vaccine can travel safely within the U.S., but the CDC guidelines still require individuals to wear a face mask, socially distance, and wash their hands or use hand sanitizer. The extension of the face mask requirement is consistent with this most recent CDC guidance. TSA encourages all commuters, and airline and bus travelers, including people considering international travel, to stay up to date with any changes to these requirements by checking the [TSA](#) and [CDC websites](#) prior to taking their trip.

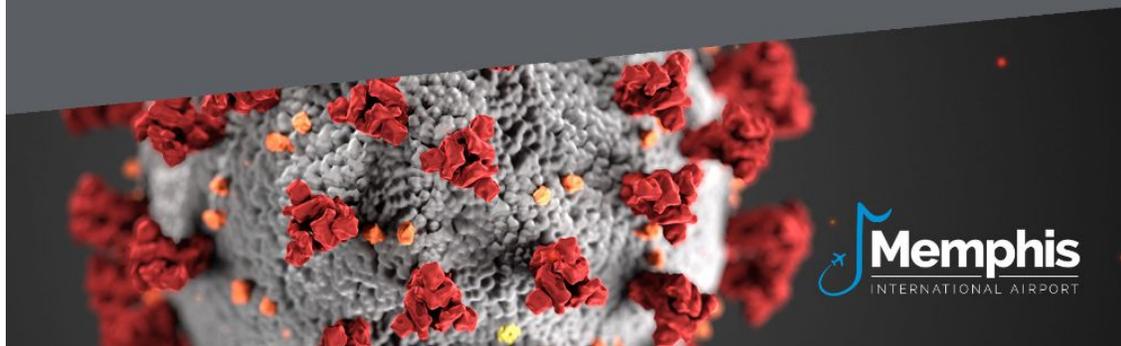


[Read Full News Release](#)

## MEM and COVID-19 (Coronavirus):

Learn more at:

[www.flymemphis.com/covid-19](http://www.flymemphis.com/covid-19)



## Keeping the Public Informed

We have created and continue to update a page on our website to keep the public informed of the steps being taken at MEM in response to COVID-19. Screens like the graphic above are currently in rotation in baggage claim and on the jumbotrons.

Visit the page here, and pass along to any of your contacts who may ask what the airport is doing: <https://flymemphis.com/covid-19>

[Read More](#)



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