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 February 2022
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FLIGHTS PARKING PASSENGER GUIDE





Memphis International Airport holds grand opening for modernized concourse

Memphis dignitaries, local leaders, artists, MEM partner companies and other invitees came together on Tuesday, February 15, to celebrate the grand opening of the new modernized concourse. The ceremony concluded with the ribbon cutting, ushering in the modern era of air travel at MEM.





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View Grand Opening Photo Gallery



Welcome to MEM Reinvented

Thanks to the hard work of so many employees at Memphis International Airport, a new era of Memphis travel began on Tuesday, February 15. The <u>new concourse</u> features more natural light, more room to move, new retail and restaurant options, and many new amenities to enhance the passenger experience.

Here's a recap of what's in store for Memphis passengers:



Airlines/Gate Areas

All airlines will operate out of the new concourse. Gate areas now feature enhanced seating with cup holders, outlets, USB ports, and cordless charging options. In addition, MEM is utilizing View Smart Windows to enhance the passenger experience. The technology uses artificial intelligence to automatically adjust in response to the sun, maximizing natural light and minimizing heat and glare.

Spirit Airlines: 1

American Airlines: 2, 4, 6 Southwest Airlines: 5, 7 Delta Air Lines: 12, 14, 16, 18 United Airlines: 11, 13, 15

Allegiant: 22

Frontier Airlines: 23



Food & Beverage



Memphis Made Brewing Co.

Born in 2013, Memphis Made Brewing Co. brought an independently-owned and authentic fresh beer experience to the thriving city. They quickly expanded with the opening of the brewery's taproom in Midtown's historic Cooper-Young neighborhood, and now bring their iconic-Memphis institution into the airport for travelers to enjoy. Memphis Made Brewing Co. is a 2769 square foot restaurant featuring 10 taps pouring the brewery's line-up of craft beers including a rotation of two seasonal brews and popular traveler faves. To complement the beers, travelers will enjoy a locally inspired menu of salads, appetizers, BBQ, sandwiches, and burgers, along with a full breakfast menu. *Memphis Made is located between gates 3 and 5. View Menu*.

Starbucks

Starbucks is located in the rotunda area, and will feature coffee, tea, juice and a variety of other beverages. The restaurant will offer breakfast, bakery goods, sandwiches and other snacks.



Lenny's Grill & Subs

MEM is bringing a fan favorite in the local

brand "Lenny's Grill and Subs" to the new concourse. The first Lenny's Subs opened in 1998 in a suburb of Memphis, TN. This extremely popular 400 sq. ft. premium deli packs a ton of flavor, offering craft breads baked fresh daily, premium meats sliced to order, and freshly prepared toppings. It all results in truly great sandwiches that

guests around the world crave, like the "World Class Philly Cheesesteak", the awesome meatball sub, unique grilled sandwiches, and more! Lenny's also offers breakfast sandwiches as well as salads, cookies and soft drinks to round out the menu. Lenny's new location is near the rotunda area, near gate 10. View Menu.



Stage Left Pizza, Bar, & Grille

It's showtime! This beautifully-designed 1500 sq. ft. space features a new take on

Stage Left not only features pizza, but the wings are fast, flavorful, and hot and the "old school style" burgers and chicken breast sandwiches, hot off the grill, are as good as you will find anywhere in the city! Stage Left is located adjacent to Lenny's between the rotunda and gate 10. View Menu.



Grizz Grill

Experience the spirit of Grind City's beloved NBA Memphis Grizzlies with a visit to Grizz Grill. This 1538 square foot restaurant boasts a ton of T.V.s to catch the latest sports and a full menu of game-time favorites such as local Memphis craft beers, classic cocktails, buffalo wings, BBQ, loaded sweet potato fries, smokehouse chili, fresh salads, and mouth-watering sandwiches. Don't miss out on The Grizz, a decadent burger starring an Angus beef patty topped with BBQ pork and smothered with chipotle queso and caramelized onions. *The Grizz Grill is located between gates 14 and 16. View Menu.*

Retail & Shopping

PGA Tour Fan Shop

A first-of-its-kind golf specialty shop, the new PGA Tour store is located at the concourse entrance and will feature men's & women's apparel and accessories. In addition, the shop has an interactive game simulator that allows travelers to experience the thrill of playing different sports while waiting for their flight. Golf players can use the simulator to play virtual courses such as



TPC Southwind, Pebble Beach, and the Old Course at St. Andrews. *PGA Tour Fan Shop is located at the east side of the concourse entrance.*

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assortment of travel essentials, including publications, souvenirs, toys, apparel, electronics and health and beauty products. Snacks, beverages and grab-and-go food are also available. *Tripadvisor is located at the west side of the concourse entrance.*

Grind City Essentials

Located between gates 4 and 6, Grind City Essentials offers basic travel amenities including publications, souvenirs, toys, apparel, electronics and health and beauty products. Snacks, beverages and grab-and-go food are also available.



Memphis Supply Co.

As with our other retail outlets, Memphis Supply Company is locally-themed and offers passengers Memphis-based products such as regional gourmet gifts, grab-and-go food, beverages and snacks (including a healthy snack section), publications, toys, electronics. Memphis Supply Co. also features an apothecary shop. *Located in the rotunda*.



Distillery District

This rotunda-based gift shop features a collection of regional hand-selected gifts, souvenirs, & apparel. A wide selection of regional gourmet gifts and spirits are available to passengers. Located in the rotunda.



Market 901

Located between gates 11 and 13, this open-air market features an expanded variety of snacks along with beverages, regional gourmet gifts and apparel, publications, electronics and health and beauty products.



designed for quick and efficient shopping for passengers. The store offers publications, souvenirs, toys, apparel, electronics and health and beauty products. Snacks, beverages and grab-and-go food are also available.



New Artwork



MEM's all-new art program includes 61 different artworks representing 62 artists, all of which are from or connected to Memphis. In addition to gate artwork, there are six site-specific commissioned projects including a hanging sculpture at the southeast end of the concourse, three original paintings printed on glass using ceramic ink in the restroom waiting areas, and a mural at the entrance/exit of the concourse. There are also rotating pieces located in the Rotunda and vitrines near each restroom waiting area.

Amenities



Restroom Areas

In addition to artwork at each waiting area, spacious, state-of-the-art restrooms will greet passengers between gates 4 and 6, in the rotunda area near gate 9, between gates 10 and 12, and between gates 13 and 15.

Mother's nursing rooms and family restrooms are located between gates 4 and 6, gates 10 and 12, and gates 13 and 15. There are two additional family restrooms near the checkpoint.

Business Center

MEM's new business center offers seating, outlets, and work areas, as well as a conference room that can be rented for business meetings. The business center is located between the rotunda and gate 9.



Pet Restroom

A pet relief area is located between the rotunda and gate 9 for individuals with service animals. The pet restroom near the security checkpoint also remains in service.



The lounge will be staffed by St. Jude employees and will be available to the hospital's patients and their families. Located in the rotunda, the St. Jude Children's Research Hospital Patient Lounge features seating areas, a kitchen, TVs, and other amenities for its quests.



Military Lounge

The new military lounge is located in the rotunda and is open for the exclusive use of retired and active-duty military personnel. The lounge will feature seating areas, workstations, a meeting table, and other amenities.



Children's Play Area

A children's play area is located near gate 7, just before the rotunda.



Additional Seating Areas

Additional seating areas are located near gates 3, 8, 10, and between gates 13 to 23. These seating areas include electrical connections including surface charging capability.









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