



MEMNotes

from MEMPHIS INTERNATIONAL AIRPORT



MEM offers summer travel tips

More than 233,000 people passed through the TSA security checkpoint in May, marking the beginning of the summer travel season. That number represented a 22.7% increase compared to May 2021, and only a slight 4.9% decrease compared to May 2019 before the pandemic. With steady traffic expected throughout the summer, here are some tips to help make your trip as efficient as possible:

Arrival, Parking and Check-In

8 am.

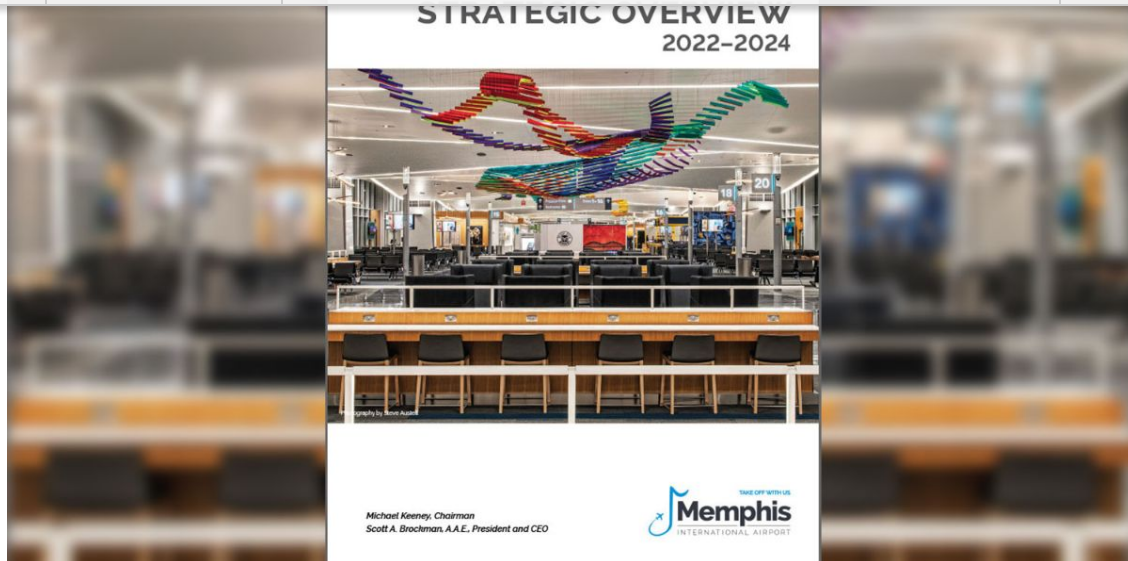
- Prior to coming to the airport, passengers can also save time by checking in online via their airline's website.
- Passengers should check with their airlines to monitor schedules.
- Baggage: airlines handle all aspects of baggage rather than the airport. For inquiries about baggage fees, lost baggage or baggage handling, please contact your airline directly.
- Airlines are also responsible for all aspects of ticketing, scheduling, and gate operations. Check with your airline if you have questions about these functions.
- The economy parking area may periodically reach capacity during peak travel days. When this occurs, additional signage will be added, and additional parking staff will help direct drivers to available parking spots.
- MEM is also prepared to activate an overflow parking area should the economy, short-term and long-term garages reach capacity. Should this occur, additional parking staff will help direct drivers to this lot. For convenience, drivers parking in the overflow lot may want to drop off luggage and other passengers at the terminal before parking.

TSA

- Screening continues to be performed primarily at the B Checkpoint. The C Checkpoint will be opened only during limited hours during peak periods. Hours of operation at the C Checkpoint will vary daily based on demand. Please follow the directions of TSA and airport personnel.
- As a temporary exemption from its "3-1-1" rule (no liquids in excess of 3.4 oz. in carry-on bags), TSA is allowing one oversized liquid hand sanitizer container, up to 12 ounces per passenger, in carry-on bags.
- In order to expedite security screening time, passengers should review the Transportation Security Administration's (TSA's) [list of prohibited items](#).
- Firearms in carry-on bags are prohibited by federal law. Check your bags before you arrive at the airport.

Additional Resources

- [Flight Information](#)
 - [Interactive 3D Map](#)
 - [Parking](#)
 - [Ground Transportation](#)
 - [Airline Contact Info](#)
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Memphis-Shelby County Airport Authority releases 2022-2024 Strategic Overview

The Memphis-Shelby County Airport Authority (MSCAA) has updated its Strategic Overview, a focused, comprehensive plan that outlines the organization's goals between 2022-2024. The plan will act as a road map for Memphis International Airport (MEM) and MSCAA's two general aviation airports for the next three years, ensuring improvement across all operational facets. In addition, the finalization of MSCAA's updated Master Plan later in 2022 will result in significant updates to the new Strategic Overview.

The plan provides overviews of 10 different areas: Physical/Terminal; Environment; Properties/Cargo; Airfield; Marketing; Communications & Customer Relations; Air Service; Business Model/Finance; Human Capital Management; General Aviation; and Information Technology and Innovation. These overviews include one-, two- and three-year goals. The Strategic Overview can be found at <http://www.flymemphis.com/strategic-overview>.

While this is normally a five-year plan, the current version of the Strategic Overview only includes anticipated projects in the one- to three-year window. Additional long-term goals will be added after MSCAA's Master Plan is finalized. The Master Plan will establish priorities for long-term construction projects for MEM, General DeWitt Spain, and Charles W. Baker airports.

"While post-COVID impacts remain, MSCAA is charting an exciting path for the future," said Scott A. Brockman, MSCAA President and CEO. "Our focus on sustainability, predictability, and flexibility will ensure a successful future for our airports, passengers, and employees."

Highlights of the updated plan include:

- Completion of MEM's new consolidated de-icing facility.

structures and technological upgrades to baggage, check-in and security.

- Enhancing the regional air service alliance and development of a database of corporate travel information and demand.
- Creation of a new parking reservation and online booking system.

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Memphis International Airport announces student art and photography contest winners

Memphis International Airport (MEM) has announced the winners of its 15th Annual High School Visual Arts and Photography Competition. The winners were announced as part of a virtual event, which can be accessed at <https://bit.ly/MEMartawards22>. The event was produced in partnership with [CityCURRENT](#). Following are this year's winners:

Paintings

- 1st Place: Meredith Dai, Collierville High School, "Koi at the Memphis Botanic Gardens"
- 2nd Place: Taylor Nelson, Collierville High School, "Peabody from Below"
- 3rd Place: Eleanor Hsueh, Houston High School, "Memphis Smorgasbord"
- [View all painting finalists](#)

Photographs

- 1st Place: Maddox McPherson, City University School of Liberal Arts, "Area Code 901"
- 2nd Place: Brooklynn Hellums, Bartlett High School, "Metal Museum"

- [View all photography finalists](#)

All finalists received a certificate and the winners received the following prizes:

- 1st Place: \$300
- 2nd Place: \$200
- 3rd Place: \$100

The winners were selected by a panel of judges from the local art community, including representatives from the University of Memphis, Christian Brothers University, the Withers Collection Museum & Gallery, UrbanArt Commission, Urevbu Contemporary and the Dixon Gallery and Gardens. There were nine judges this year. The airport received 96 submissions for the art contest with 43 selected as finalists. There were 79 photography submissions, from which 36 finalists were chosen.

Students are provided art supplies by the airport's community foundation for the contest, and the finalists' pieces are displayed throughout the airport for one year. Most pieces are available for purchase by the public, and all proceeds go directly to the student artist. Some airport retailers may also sell items that feature students' artwork, with proceeds from those sales going to help purchase art supplies for the contest. The student art exhibit is independent of the B Concourse art collection and will be located in the connector between the B and C concourses.



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Vacation Express launches nonstop Memphis-Cancun summer service

Vacation Express has launched its nonstop Memphis-Cancun flights for 2022. The summer weekly service between Memphis International Airport (MEM) and Cancun International Airport (CUN) runs through July 24.

The flights depart on Sundays from May 22-July 24, allowing passengers to enjoy six-night vacation packages at a variety of resorts in the Cancun and Riviera Maya areas. The Memphis-Cancun service will be operated by VivaAerobus and will feature 180-seat Airbus 320 aircraft.

"This Vacation Express service continues to be a welcome option for our summer leisure passengers," said Michael Keeney, Chairman of the Board of Commissioners for the Memphis-Shelby County Airport Authority. "We expect Vacation Express to be a key part of a very busy summer travel season!"



American Airlines launches nonstop service between Memphis and Boston on June 5

American Airlines launched nonstop service between Memphis International Airport (MEM) and Boston Logan International Airport (BOS) on Sunday, June 5, 2022. Tickets are on sale at www.aa.com.

The airline will operate a 76-seat Embraer 175 aircraft for the route. With the addition of Boston, American Airlines will offer service between Memphis and nine destinations, including Charlotte, Chicago, Dallas, Miami, New York, Phoenix, Philadelphia and Washington, D.C. The airline also ran seasonal service between Memphis and Orlando from June-September 2021. Boston previously ranked #3 on MEM's list of top unserved destinations.

American is excited to connect Memphis International Airport with Boston, complementing our existing service to eight other destinations," said Brian Znotins, American Airlines Vice President of Network Planning. "American is already the largest carrier in MEM and this new route allows us to provide local Memphians with more ways to connect to our global network. And whether they're traveling for business, spending time with friends and family or taking a much-needed vacation, we're eager to be their airline of choice."

"Boston service is something that MEM has pursued for years, so this is a tremendous development for MEM and our passengers," said Pace Cooper, Chairman of the Memphis-Shelby County Board of Commissioners. "We know

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Airport Authority board passes FY 2023 budget

\$143.8 million budget includes CRRSAA funds

The Memphis-Shelby County Airport Authority (MSCAA) Board of Commissioners voted Thursday to approve a balanced MSCAA budget for Fiscal Year 2023 (July 1, 2022 through June 30, 2023).

The \$143.8 million Operations and Maintenance (O&M) budget sets the fees and charges that the airlines pay to the Airport Authority and establishes spending authority for MSCAA operations. This budget does not include construction project expenditures.

The MSCAA budget was unanimously supported by the Memphis International Airport's airline committee partners and approved by the Board's Finance and Administration Committee. MSCAA is self-funded and receives no local tax revenue from the City of Memphis or Shelby County.

The FY23 budget represents a closer return to MSCAA's more traditional pre-pandemic budgets, reflecting recent passenger levels that are more than 90% of 2019 traffic.

For the upcoming fiscal year 2023, operating revenues are projected to be up

by 26.9% compared to the previous year. This projected increase in revenue is due to the recovery of air service from the effects of the COVID-19 pandemic, which had significantly reduced air travel, parking and other passenger revenue at MEM. The increase in total revenue will be supplemented with \$14.4 million in federal Coronavirus Response and Relief Supplemental Appropriation Act (CRRSAA) funding and \$3 million in surplus funds that will carry over from the prior FY2022 operations. In addition, MSCAA increased operating expenses and capital outlay by 14.6% in several areas that were reduced or deferred due to cost control and cutting measures in fiscal years of 2020, 2021 and 2022. FY 2023 personnel expenses increased 12.5% due to increased salaries and wages, new positions and expected increases in healthcare costs.

Highlights of the FY 2023 MSCAA budget:

- Total revenues/other sources: \$143,835,400
- Total expenses, capital outlay, debt service, and debt service coverage: \$143,835,400
- Landing fees: \$1.4372 /thousand lbs., compared to \$1.2723 last year
- Terminal square foot rate: \$71.24, compared to \$69.99 last year

[Read Full Press Release](#)

Memphis-Shelby County Airport Authority (MSCAA) is hiring for several positions

Do you know someone who'd make a great member of First Team MEM? Here are the positions currently open to applicants:

- Manager of Properties: Concessions

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- Airport Emergency Dispatcher
- Airport Police Officer
- Seasonal Utility Operator

MEM Careers Workday Website



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