

MEMPHIS INTERNATIONAL AIRPORT TARMAC DELAY CONTINGENCY PLAN

The Memphis International Airport has prepared this Tarmac Delay/Emergency Contingency Plan pursuant to 49 U.S.C. § 42301. Questions regarding this plan can be directed to Robert Jacobs at rjacobs@flymemphis.com. Memphis International Airport is filing this plan with the Department of Transportation because (1) it is a commercial airport and (2) this airport may be used by an air carrier described in 49 U.S.C. § 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, the Memphis International Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Memphis International Airport has facility constraints that limit our ability to accommodate diverted flights or maintain the airport's safe operation and strongly encourages aircraft operators to contact the airport at (901) 922-8117 for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following:

- Limited availability of ground support equipment, including ground power and conditioned air;
- Limited availability of terminal facilities outside of scheduled terminal operations as the terminal is not open 24 hours;
- Limited gate space; and
- Limited hours of availability of CBP.

Airport Information

Name of Airport: Memphis International Airport

Name and title of person preparing the plan: Robert Jacobs, Manager of Operations

Preparer contact number: (901) 344-2323

Preparer contact e-mail: rjacobs@flymemphis.com

Date of submission of plan: June 23, 2022

Airport Category: Small Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Operations Duty Manager at (901) 922-8117 or Airport Communications at (901) 922-8298.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

The Memphis International Airport has limited equipment and personnel needed to safely deplane passengers from air carrier aircraft. Memphis International Airport will utilize available equipment to assist in deplaning passengers as soon as practicable after receiving requests from such airlines at the contact numbers listed above. We will also provide a list of airlines, ground handlers, fixed base operators, and others who may have equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact numbers listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

The gates at Memphis International Airport are under common use gate leases, permits, or agreements to air carriers and are controlled by the airport. We direct our common use air carrier users to make gates and other facilities available to an air carrier seeking to deplane at a gate, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

The Memphis International Airport has defined sterile areas capable of accommodating limited numbers of international passengers. We will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection (CBP) to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

Memphis International Airport (MEM) will provide public access to its Tarmac Delay Contingency plan by posting in a conspicuous location on the Airport's website: www.flymemphis.com.