



## **Airport Authority hires Sylvester Lavender as new Vice President of Finance and Administration/CFO**

The Memphis-Shelby County Airport Authority (MSCAA) has hired Sylvester Lavender as its new Vice President Finance and Administration and Chief Financial Officer. Lavender, who will begin his new position on August 15, currently serves as the Chief Financial Officer for Denver International Airport (DEN). In his new role, he will manage MSCAA's strategic business, prepare and monitor the airport's budget, manage airline use and lease agreements,

Resources, Finance, and IT departments.

Lavender has more than 21 years of experience in the finance industry in both the public and private sectors. He previously worked at Birmingham Shuttlesworth International Airport as Interim CEO and directed the Finance, Parking and Concessions departments. He has extensive experience with the financial management of major airport projects, including a \$1.8B bond offering that will complete DEN's current capital improvement plan, a \$201 million bond-financed terminal modernization project, a multi-million-dollar rental car facility project, and development of a Compressed Natural Gas station.

Lavender will succeed Forrest Artz, who will retire effective October 29, 2022.

"Sylvester Lavender is an industry leader and brings a tremendous wealth of knowledge and experience to the MSCAA management team," said Scott Brockman, MSCAA President and CEO. "His addition will help ensure continued strong financial performance, furthering the legacy that his predecessor Forrest Artz established."

Lavender is a Certified Public Accountant (CPA) He majored in accounting and graduated from the University of Alabama in 1993 and completed post-graduate work in accounting. He and his wife, Danielle, have a strong commitment to philanthropy and community engagement, particularly in underserved communities.

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## Airport Authority President and CEO Scott Brockman to retire in December 2023

Scott Brockman, President and CEO of the Memphis-Shelby County Airport Authority (MSCAA), has announced that he will retire effective December 31, 2023.

Brockman joined MSCAA in June 2003. He was appointed President and CEO on January 2, 2014, after having served as Executive Vice President and Chief Operating Officer. During Mr. Brockman's 37-year career, he has also held executive management positions with Tucson International Airport, Des Moines International Airport, and Sarasota-Bradenton International Airport.

During his tenure as CEO, Brockman has overseen a number of historic milestones and projects for Memphis International Airport (MEM), including:

- **Hub to Origin and Destination Operations:** After Delta Air Lines removed its hub operation from MEM in June 2013, Brockman led the airport's reinvention into an origin and destination (O&D) airport, leading to the expansion of existing carriers and the addition of several new airlines to the Memphis market. In 2019, MEM experienced the [highest O&D traffic in its history with more than 4.64 million total passengers](#).
- **Cargo Operations and Economic Impact:** MEM has remained the busiest cargo airport in North America and in 2020 was the busiest cargo airport in the world. A 2017 University of Memphis study revealed that [MEM has an economic impact of \\$19.1 billion](#) on the Memphis community.
- **Airfare:** With the transition to O&D operations, the average airfare at MEM has fallen considerably. [The average fare at MEM for the 4<sup>th</sup> quarter 2021 was \\$333.20](#), compared to \$594.61 (inflation adjusted) for 4<sup>th</sup> quarter 2011 when the airport still operated as a hub. While airlines

control fares rather than the airport, the addition of new airlines and competition has helped to bring fares down. While MEM once featured some of highest fares in the nation during the hub era, the airport is no longer ranked in the top 50 airports with the highest fares.

- **Concourse Modernization:** Under Brockman's leadership, MEM embarked on a \$245 construction project that modernized the B Concourse. The new concourse [opened in February 2022](#) and featured more natural light, higher ceilings, amenities such as charging stations at every seat, and new art, restaurant and retail options.
- **Consolidated De-Icing Facility:** Current [\\$305 million construction project](#) will provide airlines with a centralized location to perform their de-icing operations during winter weather, increasing their efficiency. The facility will be one of the largest of its kind in the aviation industry and will allow the Authority to enhance its environmental compliance program.
- **Mission Support Center:** Completed in December 2020, this \$55 million dollar facility houses airfield operations, maintenance, police, procurement, and warehouse activities. This critical facility is not visible to the travelling public, but serves a pivotal role in MEM's daily operations, improving airport efficiency and enhancing the growth of our largest tenant, FedEx Express.
- **Financial Management:** MSCAA has continued to maintain outstanding credit ratings even in the wake of the pandemic, holding "A" ratings from Fitch and S&P, an "A2" rating from Moody's and an "A+" rating from KBRA.
- **Commitment to Minority and Local Businesses:** In 2021, Disadvantaged, Minority and Women Business Enterprises (D/M/WBEs) were awarded [29% of the \\$173.85 million total spent](#) in the areas of construction, professional services and goods & services contracts.

"Scott's impact on the success of MEM cannot be understated," said Michael Keeney, Chairman of the MSCAA Board of Commissioners. "He will leave an ongoing legacy of success, having navigated the airport through significant challenges such as the transition to O&D operations, the pandemic, and the transformational concourse modernization project. Scott has continuously maintained a leadership role in the aviation industry, which is reflected by the many times he has been recognized by his peers. In addition, he has also had a tremendous positive impact on the community through his involvement with numerous organizations."

The MSCAA board will now begin a process to identify and select Brockman's successor as CEO.

Brockman is an Accredited Airport Executive (AAE) and is a Past Chairman of the Executive Committee of the Board of Directors for the American Association of Airport Executives (AAAE). He currently serves on the Board of Directors for the International Association of Airport Executives (IAAE) and as a Transportation Representative to the Federal Reserve Bank of St. Louis.

Chapter representative of the AAAE Board of Examiners, Chairman of the AAAE Audit Committee, Chairman of the Airports Council International – North America (ACI-NA) Economic Affairs Committee and North America representative to the ACI World Economic Board. He was awarded the AAAE Distinguished Service Award in May 2013, has been named the Southeast Chapter AAAE Airport Professional of the Year twice, and was given the Chairman's Award in 2021.

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## July 2022 was the second busiest post-pandemic month for MEM

A total of 224,863 people passed through the TSA checkpoint at MEM in July 2022, making it the second busiest month since the pandemic (May 2022 was the busiest post-pandemic month with a throughput of 233,524). July 2022 numbers were down by only 5.7% compared to July 2019. On a national basis, TSA's throughput was down by 12.3% compared to July 2019.





## Memphis International Airport to resume Jon K. Thompson World Class Tour on August 25

Memphis International Airport (MEM) has announced it will resume its Jon K. Thompson World Class Tours starting on August 25. The tours have been suspended since the beginning of the pandemic in March 2020.

Named after Jon K. Thompson, one of the Airport Authority's longest-serving board members, these tours are designed to give attendees a better look at the airport's operations and a better understanding about the important role MEM plays in the Mid-South economy.

The tours will take place from 8 to 10:30 a.m.

### 2022 Jon K. Thompson World Class Tour dates

- August 25, 2022
- September 29, 2022
- October 27, 2022

The tour begins with a continental breakfast and presentations on the airport's history, current activities, finances, projects, air service development efforts, and FedEx operations. The presentations are followed by a comprehensive bus tour around the airfield, including the FedEx World Hub and the Tennessee Air National Guard base.

"The World Class Tour provides community leaders and the general public with an inside look at MEM, its operations and current projects," said Scott Brockman, President and CEO of Memphis-Shelby County Airport Authority. "We are excited to once again provide a unique opportunity to learn more about the airport and its role in the community."

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## TSA demonstrates new CT screening technology

Kevin McCarthy, Transportation Security Administration Assistant Federal Security Director, spoke with reporters about the upcoming expansion of computed tomography (CT) screening technology at MEM's TSA security checkpoints. The new technology is expected to be in use by the 2022 holiday travel season.

### **More on Computed Tomography (CT) technology:**

CT is the latest checkpoint X-ray scanning equipment to enhance threat detection capabilities for carry-on baggage. The technology is similar to CT technology used in the medical field and research shows that CT is the most consequential technology available today for airport checkpoints.

TSA's current screening technology for carry-on bags uses 2-D images. The CT technology applies sophisticated algorithms for the detection of explosives and other threats by creating a 3-D image that can be viewed and rotated 360 degrees for a thorough analysis.

technology used for checked baggage, the machines create such a clear picture of a bag's contents that computers can automatically detect explosives, including liquids.

In the future, the goal is to keep laptops and 3-1-1 liquids inside of the bag during checkpoint screening. Under current screening procedures for this technology, laptops are allowed to remain inside the bag for screening.

**Be sure to follow us on social media for the latest news & events!**



## Get Real ID by May 2023



More Info:  
[tsa.gov/real-id](https://tsa.gov/real-id)



A star indicates it's a REAL ID

## TSA deadline for Real ID is set for May 2023

Beginning May 3, 2023, every air traveler 18 years of age and older will need a REAL ID-compliant driver's license or identification card, state-issued enhanced driver's license, or another TSA-acceptable form of identification at airport security checkpoints for domestic air travel.

Passed by Congress in 2005, the REAL ID Act enacted the 9/11 Commission's recommendation that the Federal Government "set standards for the issuance of sources of identification, such as driver's licenses." The Act established



licenses and identification cards from states that do not meet these standards. These purposes include going through TSA security checkpoints at airports and boarding federally regulated commercial aircraft.

For more detailed information about the Real ID program, please visit <https://www.dhs.gov/real-id>.



## Time to Tee Up for the 2022 MSCAA Annual Charity Golf Tournament!

Like many events, the golf tournament has been on hiatus due to the pandemic, but will return for the first time since 2019 on **Saturday, September 24**. This is the 21st year that we've hosted the golf tournament as a means of supporting Oakhaven Elementary, Middle and High Schools. Over the years, the support from sponsors like you have allowed us to award \$300,000 and more than 200 academic scholarships for qualified graduating seniors.



Please join us again at the beautiful [Links at Galloway](#), 3815 Walnut Grove Rd., on Saturday, September 24, 2022.

**Registration begins at 7 a.m. and the start time is 8 a.m.  
Saturday, September 24, 2022 @ The Links at Galloway**

As with years past, we expect this event to be filled quickly. Please take a moment to review the attached brochure and registration form and RSVP to **Lisa Spinelli** at 901-922-8079 or [lsinelli@flymemphis.com](mailto:lsinelli@flymemphis.com) by **August 19** so we can confirm your sponsorship and reserve your team's spot.

[Register to Participate Online](#)[Download PDF Registration Form](#)

## Memphis-Shelby County Airport Authority (MSCAA) is hiring for several positions

Do you know someone who'd make a great member of First Team MEM? Here are the positions currently open to applicants:

- Engineering Project Manager
- Steam & Refrigeration Engineering Operator
- Manager of Properties: Concessions
- Sign Maker
- Building Maintenance Electrician
- Equipment Operator
- Seasonal Utility Operator

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