



# MEMNotes

from MEMPHIS INTERNATIONAL AIRPORT



## Amidst pre-pandemic level traffic, MEM offers summer travel tips

After a busy June 2022 that saw 223,644 people pass through the checkpoint, Memphis International Airport (MEM) is offering additional travel tips for passengers. June's checkpoint totals rival those of June 2019 before the pandemic, with only a 7% decline in comparison. In addition, 43,540 people were screened over the six-day July 4 holiday travel period (June 30-July 5). Despite these pre-pandemic passenger numbers, airline schedules continue to experience volatility due to staffing issues. With that in mind, it's important to be prepared and take measures to ensure your trip is as efficient and pleasant

## Arrival, Parking and Check-In

- MEM recommends that travelers arrive at the airport at least **TWO HOURS before their departure time**. The busiest period for passengers is between 4-8 am.
- Prior to coming to the airport, passengers can also save time by checking in online via their airline's website.
- Airlines manage all aspects of scheduling, so please check with your airline frequently the week before you travel.
- Baggage: please contact your airline for any questions about baggage, including missing baggage. Each airline handles its own baggage operations and the airport does not have access to baggage tracking information.
- The economy parking area may periodically reach capacity during peak travel days. When this occurs, additional signage will be added, and additional parking staff will help direct drivers to available parking spots.
- MEM is also prepared to activate an overflow parking area should the economy, short-term and long-term garages reach capacity. Should this occur, additional parking staff will help direct drivers to this lot. For convenience, drivers parking in the overflow lot may want to drop off luggage and other passengers at the terminal before parking.

## TSA

- In order to expedite security screening time, passengers should review the Transportation Security Administration's (TSA's) [list of prohibited items](#).
  - Firearms in carry-on bags are prohibited by federal law. Check your bags before you arrive at the airport.
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# Get Real ID by May 2023



More Info:  
[tsa.gov/real-id](https://tsa.gov/real-id)



A star indicates it's a REAL ID

## TSA deadline for Real ID is set for May 2023

Beginning May 3, 2023, every air traveler 18 years of age and older will need a REAL ID-compliant driver's license or identification card, state-issued enhanced driver's license, or another TSA-acceptable form of identification at airport security checkpoints for domestic air travel.

Passed by Congress in 2005, the REAL ID Act enacted the 9/11 Commission's recommendation that the Federal Government "set standards for the issuance of sources of identification, such as driver's licenses." The Act established minimum security standards for state-issued driver's licenses and identification cards and prohibits certain federal agencies from accepting for official purposes licenses and identification cards from states that do not meet these standards. These purposes include going through TSA security checkpoints at airports and boarding federally regulated commercial aircraft.

For more detailed information about the Real ID program, please visit <https://www.dhs.gov/real-id>.

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## Memphis International Airport partner Züpmed ends on-site COVID testing

ZüpMed, Memphis International Airport's on-site COVID testing services partner, closed their office in the airport on Friday, July 1, 2022. ZüpMed is a local concierge medical clinic that offers COVID-19 testing and services in the Memphis metro area.

"While COVID-19 was at its peak, the in-airport COVID testing and concierge medical services were invaluable," said Scott Brockman, President and CEO of the Memphis-Shelby County Airport Authority. "However, with the expiration of mask mandates and the relaxing of COVID testing requirements for international travelers, the need for on-site testing has dropped dramatically."

ZüpMed's Laurelwood Shopping Center location at 4576 Poplar Avenue in Memphis will continue to offer COVID testing and other medical services.

For more information about ZüpMed, visit <https://www.zupmed.com> or call (901) 701-7010.

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## MSCAA makes connections at 2022 AMAC Annual Airport Business Diversity Conference

MSCAA's Director of Government Affairs and Business Diversity Development, Michael Fulton, Senior Manager of Business Diversity Development, Joe Claiborne, and Director of Development, James Hay, attended the [2022 AMAC Annual Airport Business Diversity Conference](#) in Chicago in late June.



MSCAA's group participated in the session, "The Art of Making Your Flight Connections—Business Matchmaking." The goal of this event was to provide guidance and advice in facilitating matches between to M/W/S/DBE/ACDBEs and airports in pursuit of business contracts.

AMAC's Annual Airport Business Diversity Conference connects nearly 1,000 businesses, aviation professionals, government officials and individuals from around the country to discuss a variety of subjects ranging from how to do business at airports to public policy issues impacting the entire aviation industry.

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**ZACH SHAW**  
DIRECTOR OF MAINTENANCE



**DAVID RITTER**  
DIRECTOR OF INFORMATION TECHNOLOGY

## **MSCAA names new directors of IT, maintenance**

Memphis-Shelby County Airport Authority (MSCAA) has announced the promotions of David Ritter as Director of Information Technology and Zach Shaw as Director of Maintenance.

Ritter has been employed by MSCAA since 2013 and has served as Manager of IT since 2014. He has over 40 years of experience in IT, including network engineering and consulting. In his new role, he will oversee MSCAA's IT department, identify technology needs, make recommendations, evaluate and ensure cybersecurity and update and maintain the company's computing and communications software and hardware infrastructure. Ritter is certified by the American Association of Airport Executives (AAAE) as an Airport Certified Employee (ACE) and as a Certified Member (C.M.). An active leader in the IT industry, Ritter currently serves on the board of directors for the Memphis Chapter of the Society for Information Management (SIM). He will report to Vice President of Finance, Forrest Artz.

Shaw joined MSCAA in 2014 and served as the Manager of Planning since May 2019. He has more than 11 years of engineering experience and most recently led MSCAA's efforts in updating its Master Plan. Shaw is a graduate of University of Memphis, Herff College of Engineering with a BS in Civil Engineering. He is also a Licensed Professional Engineer (PE) and is a certified Project Management Professional (PMP). Shaw is also certified by the American Association of Airport Executives (AAAE) as an Airport Certified Employee (ACE) and a Certified Member (C.M.). As Director of Maintenance, Shaw is responsible for directing and overseeing the maintenance function for Memphis International Airport, including the upkeep, repair, and maintenance of structures and infrastructure of airport-owned properties, landside, airside, and terminals as well as utilities, pavement, roadways, and grounds. He will report to Vice President of Operations Terry Blue.

“Both our new directors have a wealth of industry experience and more importantly, a history of outstanding performance at MSCAA,” said Scott Brockman, MSCAA President and CEO. “Both David and Zach bring impressive skill sets to our executive team, and their contributions will be essential to the future of MSCAA and MEM.”

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Be sure to follow us on social media for the latest news & events!



## Time to Tee Up for the 2022 MSCAA Annual Charity Golf Tournament!

Like many events, the golf tournament has been on hiatus due to the pandemic, but will return for the first time since 2019 on **Saturday, September 24**. This is the 21st year that we've hosted the golf tournament as a means of supporting Oakhaven Elementary, Middle and High Schools. Over the years, the support from sponsors like you have allowed us to award \$300,000 and more than 200 academic scholarships for qualified graduating seniors.



## Registration begins at 7 a.m. and the start time is 8 a.m. Saturday, September 24, 2022 @ The Links at Galloway

As with years past, we expect this event to be filled quickly. Please take a moment to review the attached brochure and registration form and RSVP to **Lisa Spinelli** at 901-922-8079 or [lspinelli@flymemphis.com](mailto:lspinelli@flymemphis.com) by **August 19** so we can confirm your sponsorship and reserve your team's spot.

**We look forward to seeing you September 24!**

[Register to Participate Online](#)

[Download PDF Registration Form](#)



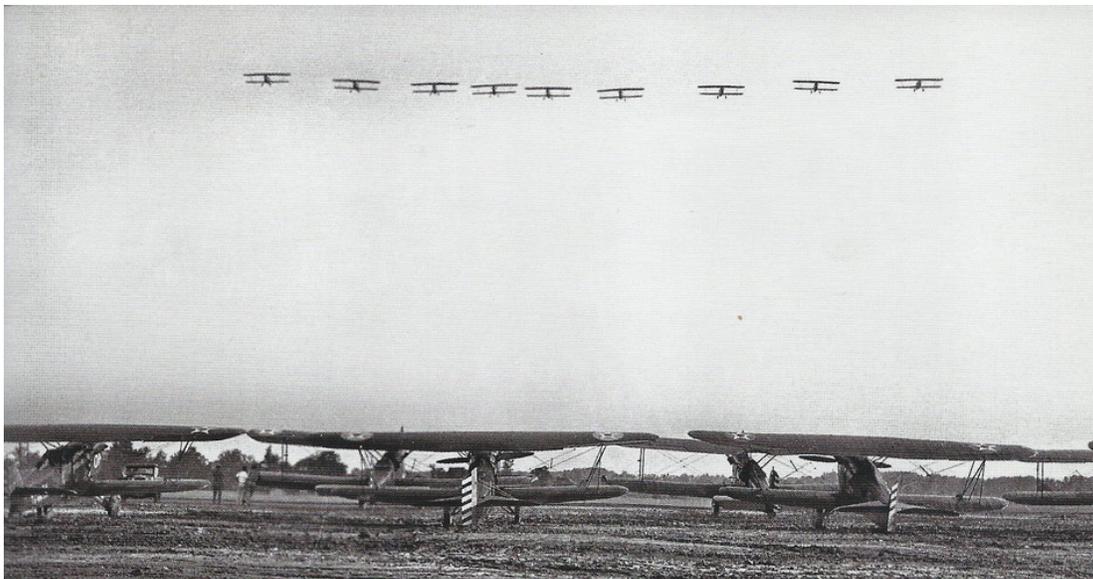
## Happy 93rd birthday, MEM!

The Memphis Municipal Airport was officially dedicated on June 14, 1929. Two years earlier Memphis Mayor Watkins Overton had created an airport planning commission. Among the commission's key responsibilities was the selection of a site for the new airport. The commission chose Ward Farm, a 200-acre site located about seven miles from downtown Memphis.

When the new Memphis Municipal Airport opened it consisted of "three hangars and an unpaved sod runway."



The Air Corps News Letter of the U.S. War Department (a precursor of today's U.S. Department of Defense) contained an article about the airport's dedication. It noted that festivities surrounding the dedication featured flyovers of military airplanes from not only Tennessee but also Arkansas, Florida, Indiana, Kentucky, Oklahoma and Texas. At least 125 airplanes – both military and civilian – performed celebratory flyovers above the new airport during its inaugural weekend.



[Read more about the early days of Memphis air travel here.](#)

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## Memphis-Shelby County Airport Authority (MSCAA) is hiring for several positions

Do you know someone who'd make a great member of First Team MEM? Here are the positions currently open to applicants:

- Manager of Properties: Concessions
- Building Maintenance Electrician
- Airport Police Officer
- Seasonal Utility Operator

[MEM Careers Workday Website](#)



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