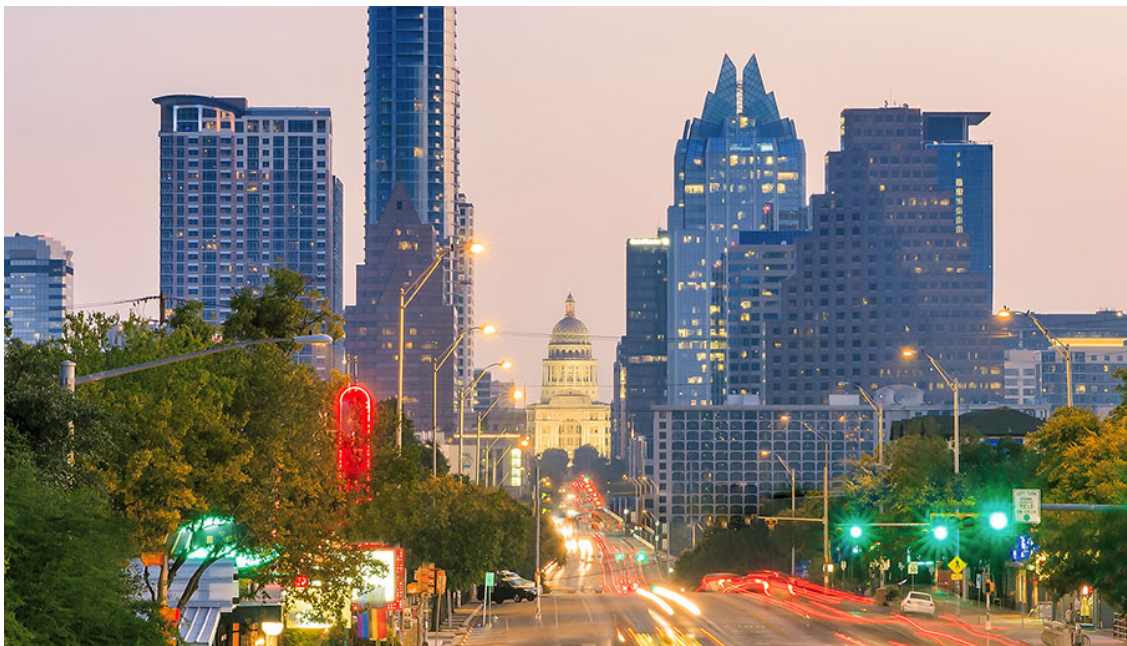


[FLIGHTS](#)[PARKING](#)[PASSENGER GUIDE](#)

## **American Airlines to launch nonstop service between Memphis and Austin in January**

American Airlines has announced it will launch nonstop service between Memphis International Airport (MEM) and Austin-Bergstrom International Airport (AUS) starting January 10, 2023. Tickets are on sale at [www.aa.com](http://www.aa.com).

The flight will run Sunday through Friday and American will operate a 76-seat Embraer 175 aircraft for the route. With the addition of Austin, American Airlines will offer service between Memphis and 10 destinations, including Boston, Charlotte, Chicago, Dallas, Miami, New York, Phoenix, Philadelphia and Washington, D.C.

Director of Short-Haul Network Planning. "This new route has been a frequent customer request and the largest passenger carrier at MEM is proud to deliver, complementing existing nonstop service to nine other cities across our global network. Whether customers are taking care of business or are traveling to enjoy the sights and sounds of the musical capital cities, we can't wait to welcome them on board."

"We are excited and grateful for American Airlines' continued growth at MEM," said Michael Keeney, Chairman of the Memphis-Shelby County Board of Commissioners. "This route creates new travel opportunities for both business and leisure travelers alike."

### [View Full News Release](#)



## **TSA Improvements at MEM**

The Transportation Security Administration (TSA) continues to transition to Computed Tomography (CT) technology at the Memphis International Airport (MEM). The airport-wide project is more than halfway complete, with the B Checkpoint installations, including all TSA Pre-Check lanes, finishing up this past week. The entire project is scheduled for completion by the end of October.

With the improved security capabilities of this new equipment, MEM passengers utilizing these lanes can now leave their laptop computers, electronic devices and 3-1-1 compliant liquids in their carry-on bags for screening. However, there are size limitations for these CT units and all items must fit into the grey divesting bins and

All oversized bags must be checked at the airline ticket counters because they will not be accepted for screening at any TSA checkpoint. Also, as our TSA Officers and the passengers learn the new procedures associated with the CT equipment, please allow yourself some additional time to get through the screening process.

Finally, TSA has now installed Credential Authentication Technology (CAT) on all of their checkpoint lanes at MEM. This means that almost all passengers will have to present only their approved government identification to the Travel Document Checker Officer to start the screening process. Passengers will normally not have to present their airline boarding pass at the security checkpoint.

*Special thanks to TSA Deputy Federal Security Director Kevin McCarthy for the information provided in this article.*



## Labor Day 2022 is the first post-pandemic holiday travel period to exceed its 2019 equivalent

According to the Transportation Safety Administration (TSA), more than 42,199 passengers passed through the checkpoint during the Labor Day travel period, a 4.5% increase vs. Labor Day 2019. This is the first post-pandemic holiday to exceed its comparable 2019 travel period.

TSA has now implemented new CT scanning equipment at our security checkpoints. Remember when traveling to get to the airport at least two hours before your flight to make time to get through security and to your gate.





## Sunflower lanyard program assists travelers with hidden disabilities

Memphis International Airport (MEM) is a participant in a Hidden Disabilities Sunflower lanyard program to assist travelers with hidden disabilities.

The lanyards, which are free for passengers, allow those with hidden disabilities to discreetly indicate they might need additional assistance from employees, such as extra time needed at check-in or security, escorting to gates, or assistance with reading signage or other airport procedures. No documentation is required for those requesting the sunflower lanyard. Program participation is voluntary, and passengers do not need to disclose the nature of their disability.



The Hidden Disabilities Sunflower Lanyard Program was started in London's Gatwick Airport in 2016. It is now recognized by most airports in the UK as well as a growing number of U.S. airports.

**[Learn More & Request a Lanyard](#)**

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## **MEM airfield maintenance performs Runway Safety Area (RSA) inspection walk**

The Runway Safety Area (RSA) is an area surrounding the runway, and is measured from the runway ends and centerline. Much like the shoulder area on a highway, the runway safety area is intended for use by aircraft in emergency situations, i.e., landing short of, veering off of, or overshooting the runway, and always should be free of vehicles, equipment and pedestrians any time aircraft are taxiing, taking off or landing.

As a Part 139 FAA certified airport, Memphis International Airport crews perform periodic walking inspections of the RSA to ensure the safety of aircraft operations. During these walks, foreign object debris (FOD) and other potential hazards to planes and passenger safety are cleaned up and inspected per FAA regulations. The latest RSA walk took place on August 18, 2022.





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**Get Real ID by May 2023**



**More Info:**  
[tsa.gov/real-id](https://tsa.gov/real-id)

**A star indicates it's a REAL ID**

## TSA deadline for Real ID is set for May 2023

Beginning May 3, 2023, every air traveler 18 years of age and older will need a REAL ID-compliant driver's license or identification card, state-issued enhanced driver's license, or another TSA-acceptable form of identification at airport security checkpoints for domestic air travel.

Passed by Congress in 2005, the REAL ID Act enacted the 9/11 Commission's recommendation that the Federal Government "set standards for the issuance of sources of identification, such as driver's licenses." The Act established minimum security standards for state-issued driver's licenses and identification cards and prohibits certain federal agencies from accepting for official purposes licenses and identification cards from states that do not meet these standards. These purposes include going through TSA security checkpoints at airports and boarding federally regulated commercial aircraft.

For more detailed information about the Real ID program, please visit <https://www.dhs.gov/real-id>.

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## Memphis-Shelby County Airport Authority (MSCAA) is hiring for several positions

Do you know someone who'd make a great member of First Team MEM? Here are the positions currently open to applicants:

- Accounting Clerk
- Senior Human Resources Generalist
- Systems Engineer
- Engineering Project Manager
- Building Maintenance Electrician
- Seasonal Utility Operator

**MEM Careers Workday Website**



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