

MEMNotes

from MEMPHIS INTERNATIONAL AIRPORT



Memphis International Airport celebrates Consolidated De-Icing Facility (CDF) Grand Opening

The grand opening for Memphis International Airport's Consolidated De-Icing Facility was held on Tuesday, November 29. Dignitaries and leaders from Memphis and Washington, D.C. joined the Memphis-Shelby County Airport Authority in celebrating the facility, which was completed just in time for the heavy holiday cargo season.

Among the speakers at the event were U.S. Department of Transportation Secretary Pete Buttigieg, FAA Deputy Administrator A. Bradley Mims, Congressman Steve Cohen, City of Memphis Mayor Jim Strickland, MSCAA Board Chairman Michael Keeney, and Memphis International Airport President and CEO Scott Brockman.

businesses get the goods they need when they need them,” said U.S. Transportation Secretary Pete Buttigieg. “Memphis International Airport is the biggest cargo airport in the country, and this innovative aircraft de-icing facility is one of the many ways we’re modernizing America’s supply chains.”

The facility is one of the largest of its kind in the world. It provides a centralized location for passenger and cargo airlines to perform deicing operations immediately prior to takeoff, which will streamline airline operations and lessen the chances of cancellations and delays. The total cost of the facility was \$309 million, including FAA funding of \$174 million and MSCAA funding of \$135 million.

“Innovative projects like this are key to improving safety, increasing efficiency and advancing sustainability across the country,” said Deputy FAA Administrator A. Bradley Mims.

The new facility represents more environmentally friendly deicing operations with highly sophisticated drainage and collection capabilities. There are 12 deicing pads at the facility capable of serving both large and smaller aircraft. Ground traffic at the CDF is coordinated from the new 1600-square-foot control tower, and pilots are aided by electronic message boards at each bay and at queuing locations.

“We want to thank the U.S. Dept. of Transportation, Federal Aviation Administration and Memphis International Airport for their support of this new Consolidated De-icing Facility - an example of how to deploy technology to improve operational efficiency,” said Richard W. Smith, president and CEO, FedEx Express. “The timing could not be better as FedEx enters the busy holiday season. This facility is a shining example of how we can help ensure our team members are safely operating throughout the winter season as we deliver outstanding service for our customers.”

This is the culmination of approximately 10 years of planning, stress, resilience, partnership, and collaboration,” said Scott Brockman, MSCAA President and CEO. “The CDF will improve operations for both passenger and cargo carriers and will provide the new standard in winter operations and aircraft deicing management.”

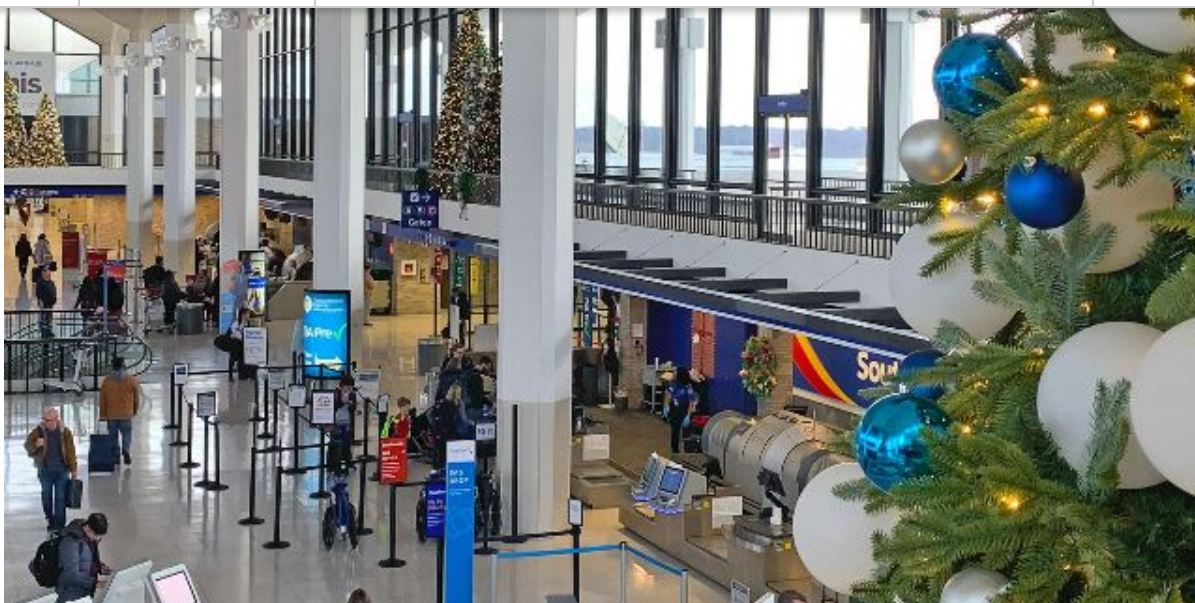
The event also provided MSCAA leaders, Mayor Strickland, and Congressman Cohen to meet with Secretary Buttigieg to discuss future funding needs for projects such as modernization of the ticket lobbies and baggage areas.







[Download CDF Fact Sheet \(.pdf\)](#)



Memphis International Airport offers holiday travel tips for 2022

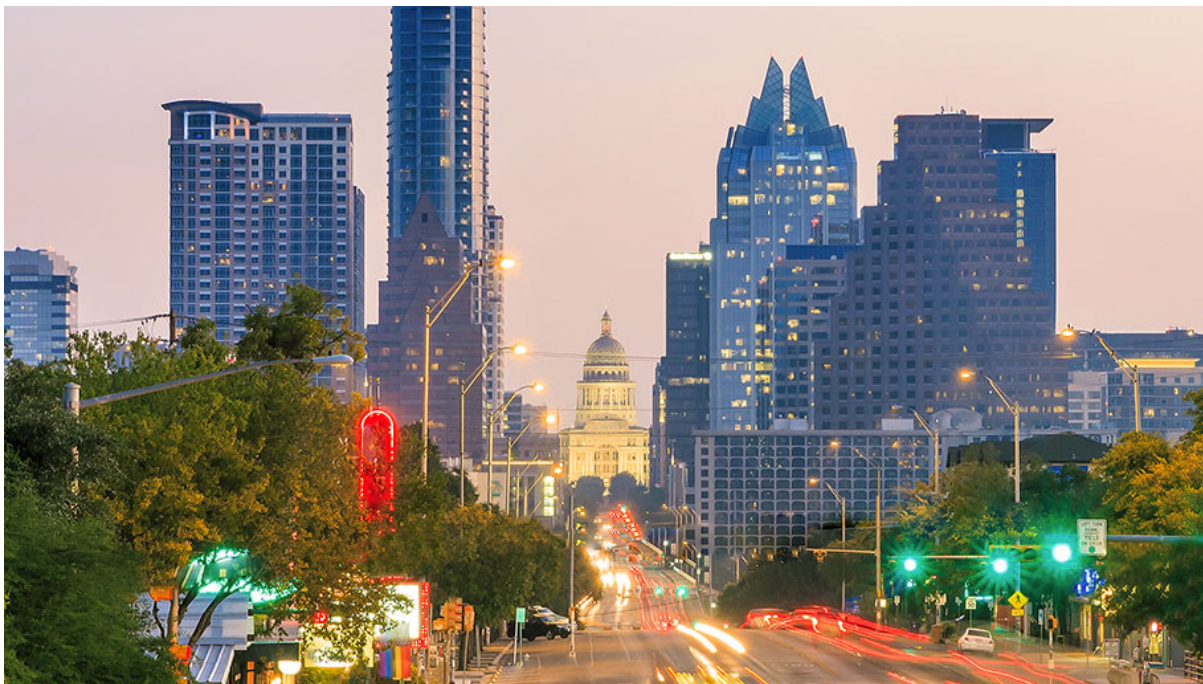
Following a busy Thanksgiving travel period, MEM offers December travel tips. Following a Thanksgiving travel period that saw nearly 78,500 people pass through the checkpoint, MEM is offering the following travel tips for the upcoming Christmas travel period.

Passenger Travel Tips

- MEM recommends that travelers arrive at the airport at least **TWO HOURS before their departure time**.
- Prior to coming to the airport, passengers can also save time by checking in online via their airline's website.
- Passengers should check directly with their airlines to monitor schedules.
- Airlines rather than the airport are responsible for all aspects of ticketing, scheduling, gate operations and baggage handling. Check with your airline if you have questions about these subjects.
- MEM parking lots may periodically reach capacity during peak travel days. When this occurs, additional signage will be added, and additional parking staff will help direct drivers to available parking spots. Drivers parking in the overflow lots should also consider dropping off additional passengers in the vehicle at curbside before parking.
- MEM is also prepared to activate an overflow parking area should the economy, short-term and long-term garages reach capacity. Should this occur, additional parking staff will help direct drivers to this lot. For convenience, drivers parking in the overflow lot may want to drop off luggage and other passengers at the terminal before parking.

equipment at the MEM checkpoints, passengers can now leave their laptop computers, electronic devices and 3-1-1 compliant liquids in their carry-on bags for screening.

- However, **there are size limitations for these CT units and all items must fit into the grey divesting bins.** Nothing can be placed directly on the moving belts. All oversized bags must be checked at the airline ticket counters because they will not be accepted for screening at any TSA checkpoint. **Bin size dimensions are as follows:**
 - Depth: 5.5 inches
 - Width: 19.5 inches
 - Length: 24.5 inches
 - CT Tunnel Height: 16.5 inches
- Also, as our TSA officers and the passengers learn the new procedures associated with the CT equipment, please allow yourself some additional time to get through the screening process.
- Travelers are encouraged to examine carry-on luggage to ensure no prohibited items are contained within, and review the Transportation Security Administration's (TSA's) [list of prohibited items](#).
- Firearms in carry-on bags are prohibited by federal law. Firearms can be transported in checked baggage if they are properly declared to the airline and packed [in accordance with TSA guidelines](#).



**American Airlines to launch nonstop service between
Memphis and Austin in January**

January 10, 2023. Tickets are on sale at www.aa.com.

The flight will run Sunday through Friday and American will operate a 76-seat Embraer 175 aircraft for the route. With the addition of Austin, American Airlines will offer service between Memphis and 10 destinations, including Boston, Charlotte, Chicago, Dallas, Miami, New York, Phoenix, Philadelphia and Washington, D.C.

"We're excited to connect Memphis International Airport with Austin-Bergstrom International Airport starting this winter," said Philippe Puech, American Airlines Director of Short-Haul Network Planning. "This new route has been a frequent customer request and the largest passenger carrier at MEM is proud to deliver, complementing existing nonstop service to nine other cities across our global network. Whether customers are taking care of business or are traveling to enjoy the sights and sounds of the musical capital cities, we can't wait to welcome them on board."

"We are excited and grateful for American Airlines' continued growth at MEM," said Michael Keeney, Chairman of the Memphis-Shelby County Board of Commissioners. "This route creates new travel opportunities for both business and leisure travelers alike."

[View Full News Release](#)



**HMS Host hosts job fair to staff Chili's
coming to MEM in early 2023**

Left and Lenny's.

Last Wednesday and Thursday, HMSHost hosted an in-person job fair to fill 85 full-time & part-time positions for this latest dining addition at MEM. More information about the official opening and operating hours coming soon.



Live musicians grace the Memphis International Airport rotunda center stage over holiday season

In partnership with Memphis Tourism, MEM is proud to have hosted two live performances on the center music stage in the rotunda this week.

On Monday, November 21, the [Delta Cats](#) treated passengers to blues classics from 10am - 1pm. Check out the clip below from their performance.



On Tuesday, November 22, a string quartet from the [Memphis Symphony Orchestra](#) entertained travelers with their performance from 10:30am - 11:30am.

The acapella group, [ADAJYO](#) is scheduled to perform on Thursday, December 22 at 10am. More live music is planned in the months ahead, so stay tuned!



Delta Cats perform at MEM on Monday, November 21, 2022



String quartet from the Memphis Symphony Orchestra performs at MEM on Tuesday, November 22, 2022



Memphis International Airport participates in annual Whitehaven Christmas Parade

On Friday, November 19, the Airport Authority participated in the annual Whitehaven Christmas Parade. Volunteers from MEM bundled up to help celebrate the season and carry on the long tradition of airport participation in the parade. The MEM Community Foundation provided candy and treats as throws for spectators along the parade route.

Be sure to follow us on social media for the latest news & events!



**Memphis-Shelby County Airport Authority (MSCAA)
is hiring for several positions**

- Senior Procurement & Warehouse Specialist
- Painter
- Airfield Electrician
- Maintenance Service Technician
- Building Maintenance Mechanic
- Building Maintenance Electrician
- Operations Duty Manager

MEM Careers Workday Website



2491 Winchester Road, Suite 113 | Memphis, TN 38116 | 901.922.8000
www.flymemphis.com



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