



## **Marshall Stevens to join MSCAA as Vice President of Operations/Chief Operating Officer**

Memphis-Shelby County Airport Authority (MSCAA) has selected Marshall Stevens as its new Vice President of Operations.

Stevens has more than 30 years of aviation experience, most recently as the Deputy Executive Director for Harrisburg International Airport (MDT) in Middletown, PA, a position he has held since March 2008. He previously served as Airport Manager for Floyd Bennett Memorial Airport in Queensbury, NY, from

Stevens will succeed Terry Blue, who will assume the role of MSCAA's President and CEO on January 1, 2024, following the retirement of current President and CEO Scott Brockman.

Stevens' experience in the airport industry also includes eight years with private aviation consulting companies. He is an Accredited Airport Executive (A.A.E.) by the American Association of Airport Executives (AAAE) and currently serves as secretary/treasurer for the AAAE board of directors. Stevens previously served as the Past President for the Northeast Chapter of AAAE as well as the board of directors for both the New York Management Association and the Modern Transit Partnership.

He received a Bachelor of Science in Aviation Management from the Florida Institute of Technology. He is also a founding board member and secretary for Pilots with a Purpose, a nonprofit organization whose mission is to provide flight instruction and aviation education to underprivileged and minority students.

"Marshall's extensive experience in aviation coupled with his industry leadership made him the ideal candidate for this position," said Blue. "His presence on the MSCAA management team will ensure a seamless transition as I move into my role as the new President and CEO. We will work diligently to continue the legacy that Scott Brockman has created."

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## MEM shares travel tips for Labor Day Weekend

Nearly 47,000 people are expected to pass through the TSA checkpoint at Memphis International Airport (MEM) during the Labor Day travel period, which will take place between August 31 and September 5. The peak day is expected to be Friday, when approximately 10,000 people are projected to pass through the checkpoint. The expected traffic continues strong growth trends at MEM in 2023 and reflects an increase compared to similar travel periods in 2022 (44,979) and 2019 (46,733).

MEM continues to strongly recommend that passengers arrive at the airport **a minimum of two hours before their scheduled departure time**. This is especially important for travelers with early morning flights between 4-7 a.m.

### Passenger Travel Tips

- **MEM recommends that travelers arrive at the airport a minimum of TWO HOURS before their scheduled departure time.**
- Prior to coming to the airport, passengers can also save time by checking in online via their airline's website.
- Passengers should check directly with their airlines to monitor schedules.
- Airlines rather than the airport are responsible for all aspects of ticketing, scheduling, gate operations and baggage handling. Check with your airline if you have questions about these subjects.
- While the airport has not reached full capacity with parking thus far, various lots have periodically reached capacity this summer. To help alleviate this issue, MEM recently completed a project that added approximately 300 parking spaces in its yellow overflow lot and work is underway to add another 300 spaces.
- New signage has been installed at airport entrance roads to provide passengers with additional parking information.

- Drivers parking in the overflow lot may also choose to drop off luggage and other passengers at the terminal before parking.

**TSA**

- TSA uses Computed Tomography (CT) equipment at MEM. With the improved security capabilities of CT equipment at the MEM checkpoints, passengers can now leave their laptop computers, electronic devices and 3-1-1 compliant liquids in their carry-on bags for screening.
- There are size limitations for these CT units and all items must fit into the grey divesting bins. The height of the item must not exceed the CT tunnel height. Nothing can be placed directly on the moving belts. All oversized bags must be checked at the airline ticket counters because they will not be accepted for screening at any TSA checkpoint. Bin size dimensions are as follows:
  - Width: 19.5 inches
  - Length: 24.5 inches
  - CT Tunnel Height: 16.5 inches
- Passengers must place every carry-on item, including bags, into a bin for screening. Light items should be placed at the bottom of the bin to avoid anything falling out into the tunnel and causing an unnecessary bag jam.
- Passengers are also reminded to bring a maximum of one carry-on bag and one personal item through security screening.
- Travelers are encouraged to examine carry-on luggage to ensure no prohibited items are contained within, and review the Transportation Security Administration’s (TSA’s) [list of prohibited items](#).
- Firearms in carry-on bags are prohibited by federal law. Firearms can be transported in checked baggage if they are properly declared to the airline and packed [in accordance with TSA guidelines](#).

**Additional Highlights**

On Friday, September 1, Opera Memphis will kick off its “30 Days of Opera” at MEM with a performance on the music stage starting at 11 a.m. In addition, MEM’s retail partner Paradies Lagardère and Athens Distributing Company will host an Ole Smoky moonshine tasting at the Distillery District from 11 am – 1:30 p.m. (must be at least 21 years old and have valid ID).

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## MMBC Continuum presents Scott Brockman with 2023 Chairman's Award

During the [MMBC Continuum](#)'s annual Economic Development Forum, an awards ceremony was held on August 17 when MEM President/CEO, Scott Brockman, was presented with the 2023 Chairman's Award.

About the award, from MMBC: *This inaugural award celebrates corporate excellence by spotlighting a leader who has shown exceptional dedication to the development of minority and other diverse suppliers. His commitment is demonstrated through corporate policy initiatives, empowerment of key team members, and strategic investments that drive the growth of M/WBEs. His focus is driven by making a profound impact on the community and his organization has worked to consistently increase M/WBE spend, which is a testament to his unwavering commitment.*

Congratulations to Mr. Brockman!

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## Paradies Lagardère team presents gift of appreciation to Scott Brockman

Scott Szczepanski, General Manager of MEM retail partner Paradies Lagardère, along with their DBE partners, Nancy Harkey and Renard Mitchell, presented Scott Brockman with two framed articles during the August MSCAA board meeting as a token of appreciation. The first article highlights the success of the concourse modernization project, and the second is in recognition of Mr. Brockman being named Director of the Year, Medium Airports Division, by Airport Experience News.



## TSA Pre ✓™ office has closed at MEM, Global Entry office remains open

IDEMIA, which is contracted by TSA to operate its TSA PreCheck application centers, has closed its office at MEM. MEM and TSA are continuing to discuss options for potentially reopening the office.

IDEMIA's existing Enrollment Centers in the Memphis area are located at 5261

at <https://tsaenrollmentbyidemia.tsa.dhs.gov/>.

TSA PreCheck offers many benefits for enrolled travelers, including access to dedicated screening lanes at 200+ participating airports nationwide where 99% of TSA PreCheck passengers wait less than 10 minutes. TSA PreCheck passengers also do not need to remove shoes, belts, 3-1-1 liquids, or light jackets. Children 13-17 may join enrolled adults at the TSA PreCheck lanes when traveling on the same reservation and if the TSA PreCheck indicator appears on the child's boarding pass. Children 12 and under may accompany an enrolled parent or guardian in the TSA PreCheck lanes without restriction.

**The Global Entry program is operated by U.S. Customs and Border Protection (CBP) and the Global Entry Enrollment Center remains open at MEM.** The office is located between the B and C ticketing lobbies and is open Global Entry.

Conditionally approved Global Entry applicants can register at <https://tsp.dhs.gov> for an interview with a CBP officer at the Memphis location.

Global Entry, a [CBP trusted traveler program](#), allows for expedited clearance of pre-approved, low-risk travelers upon arrival in the United States. As an added benefit, Global Entry members are also eligible to participate in the TSA Pre✓™, the Transportation Security Administration's expedited security program.

The Memphis enrollment center at MEM is open Monday through Wednesday (closed on federal holidays) 9 a.m. to 1 p.m., but applicants are encouraged to check the Global Online Enrollment System website for other open appointment times.

[Read More on flymemphis.com](#)





## Old Dominick Distillery holds tasting at MEM's Distillery District

Representatives Anthony Jones and Wyatt Lowrey from Old Dominick Distillery hosted a tasting at MEM's Distillery District on Friday, August 18.

Labor Day travelers can look forward to another tasting on Friday, September 1, when Ole Smoky Distillery will showcase its products from 11am-1:30pm!







## **Fall live music at MEM kicks off in September with Opera Memphis and Memphis Symphony Orchestra**

Live music returns to the rotunda music stage in September, beginning with a performance by Opera Memphis on September 1 at 11am. This event is part of Opera Memphis' annual 30 Days of Opera celebration.

Our friends at the Memphis Symphony Orchestra will return on September 8 from 10:30am - 11:30am. Additional upcoming 2023 MSO performance dates include November 3 and December 15.



## **Memphis-Shelby County Airport Authority (MSCAA) is hiring for several positions**

Do you know someone who'd make a great member of First Team MEM? Here are the positions currently open to applicants:

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**MEM Careers Workday Website**



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